



Tony Montoya,
Director

INFORMATION TECHNOLOGY

In the City of El Paso, leadership, vision and direction are provided through the Information Technology (IT) Department, with a staff of 50 dedicated professionals. IT encompasses all forms of technology used to create, store, exchange and use information in its various forms (business data, voice conversations, still images, motion pictures, multimedia presentations and other forms including those not yet conceived).

The IT Department oversees telecommunications, enterprise computing systems, e-Government applications, business planning analysis and strategic planning.

City IT assets include more than 185 servers, more than 3,800 desktop computers, microwave and telecommunications towers and more than 30 applications systems.

The City's IT efforts reflect government at its best: providing good stewardship of tax revenues to improve service delivery, citizen access and more efficient operations through innovative technology.

DIVISIONS / CORE SERVICES:

- Administration
- Database Administration
- Geographic Information Systems
- Public Safety Telecommunications
- Information Services
 - Help Desk
 - Network
 - Applications Support
 - Administration Applications
 - Web Development

ACHIEVEMENTS FY05

One of the latest key accomplishments for the IT department is the successful migration and implementation of a state-of-the-art Enterprise Resource Planning system (PeopleSoft), which is adding strength to the City's back-office systems: finance, human resources and payroll. These cornerstone functions are made more cost-efficient and productive as a result.

Other accomplishments include:

- Expanded and redundant connectivity to City facilities
- The implementation of fiber connectivity to Police Headquarters and Regional Command Centers
- Continued work towards adding and implementing more interactive citizen service options on the web
- Continued progress in implementing the Regional Geographic Information System by partnering with other local regional entities in sharing GIS data in expanding extended mapping capabilities and numerous improvements in software applications and hardware systems

